



Posting Your Instrument

Last Updated on 2 March 2016.

If you choose to post your instrument to me by post, please request a quote first. After you have accepted the quote, wait to organise postage until you have heard from me to organise delivery.

Then, please organise postage through Australia Post services, Express Pickup & Delivery, Toll Group, Fastway Couriers or any other courier service you trust.

Send your instrument in the hard case and pack it well:

- Include plenty of identification: place a card with your contact information inside the case.
- The instrument should not move around in the case. If you feel it is moving (even slightly), gently wrap some tissue paper around the parts of the instrument for more security. Be careful not to bend any keys and do not use so much tissue paper that you now must force the case closed; it should still close easily.
- Wrap your entire case in a layer of bubble wrap. Tape the bubble wrap with packaging tape.
- Place the case in a (preferably new) box large enough to add packing material on all sides. Don't use a box so large that you will be charged a huge amount for shipping.
- The case shouldn't move around in the box. Use plenty of packing peanuts, air pillows, or bubble wrap. If you close the box and shake it but you still hear the case moving around, you need to add more packing material.
- Close the box and seal it with at least 2 layers of packing tape.
- Use whichever shipping service you prefer but please ensure you select a service with tracking information. For particularly valuable instruments, please ensure to add insurance and a select a faster shipping speed.
- If you are still unsure, please contact Wollongong Wind Repairs for help.

Please note:

- Insurance is your responsibility. Wollongong Wind Repairs cannot and will not be held liable for any damage to or loss of your instrument during shipping.
- The cost of having your instrument sent back to you will also show on your invoice and is to be paid in full by you.

